



## THE NATIONAL MALL NETWORK

### Honorary Co-Chairs

Zev Yaroslavsky  
County of Los Angeles

Antonio Villaraigosa  
Mayor, City of Los Angeles

Allan Kingston  
President & CEO, Century Housing

### Partners in Vision

Enterprise Community Partners Inc.  
Corporation For Supportive Housing  
PATH Partners Associates

### National Steering Committee

Larry Adamson  
The Midnight Mission

Karen Bass  
California Assembly

Richard Bloom  
Mayor, City of Santa Monica

Elise Buik  
United Way of Greater Los Angeles

Cindy Campbell  
SAMinistries San Antonio

Dini Duclos  
King Co. Housing Authority  
Multi-Service Center

Dianne Feinstein  
Senator, State of California

Eric Garcetti  
President, Los Angeles City Council

Robert Hess  
Commissioner, NYC Department  
of Homeless Services

Mark Holleran  
Central Arizona Shelter Services

Angela Hunt  
Dallas City Council, Dist. 14

Larry James  
Central Dallas Ministries

Joel John Roberts  
PATH Partners

Nan Roman  
National Alliance to  
End Homelessness

Mike Saklar  
Siena/Francis House, Nebraska

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# THE MALL NETWORK ABSTRACT

**The Mall Network** is a national collaborative of communities, government agencies, and service providers who have come together in order to reshape the continuum of homeless services to best meet client and community needs.

Our focus has two main objectives:

- 1) To support a multi-service delivery approach in which services are physically and programmatically co-located or closely located in order to: (a) directly link a community's social service system to **permanent supportive housing**, (b) coordinate **efficient intake** so that people are linked to appropriate housing, and (c) position strategic **community street outreach** and **prevention efforts** so that housing becomes a priority.
- 2) To encourage information exchange, cross collaboration and partnership opportunities with participating Mall Network members across the country.

## THE BEGINNING

Never before has there been a need for communities to collaborate with one another. With an unprecedented number of individuals living in poverty, scores of homeless people on the streets and an overwhelmed homeless delivery system, collaboration has become a necessity.

In 2006, over twelve cities and three counties in Southern California came together to discuss how to integrate homeless services, strengthen linkages to permanent supportive housing and create a framework which integrates strategies for client intervention and engagement. This was the first time so many cities and counties gathered together to address this important issue, and as a result, the Mall Network was launched.

## TRENDS

In the past few years, public policies that affect homeless services have changed dramatically. This has altered, and will continue to alter, the nature of homeless support services and their role in the community.

Recent trends in homeless service policies include "**Housing First**" with particular attention on Permanent Supportive Housing, a focus on housing the **chronic homeless population**, **Ten-Year Plans** referring to better coordination of service delivery drafted and implemented in cities across the county, funds being redirected away from supportive service programs and placed in **Permanent Supportive Housing** developments, and the continuing **limited public and private funds** for homeless programs. Multi-Service centers address all of these trends.



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## THE NEED FOR “MALLS”/MULTI-SERVICE CENTERS

Communities around the country are seeking to update their homeless service delivery system. Most communities already invest in a variety of traditional homeless services. The “Mall” model brings together and streamlines traditional existing services, and links them to Permanent Supportive Housing. This addresses recent trends in homeless service policy while meeting various housing and service needs of the homeless in an efficient and effective manner.

## The BENEFITS OF MALLS/MULTI-SERVICE CENTERS

- Greater cost-effectiveness
- Eliminates duplicate services
- Leverages resources
- Improves coordination
- Easier access of services for clients
- Serves more people
- Provides a home base for services
- Easier to track outcomes

## THE NEED FOR THE MALL NETWORK

Many communities across the country either operate multi-service centers or are in the process of developing such a center. There is a need to bring these efforts together so that communities can access technical assistance, garner support from other communities, and share “best practices.” This network also promotes policies that support the reshaping of the continuum of services, by linking services to Permanent Supportive Housing, through multi-service centers.

## NATIONAL STEERING COMMITTEE

The Mall Network is supported by a national steering committee made up of industry professionals, communities and elected representatives committed to finding creative, integrated solutions to homelessness in the United States.

## THE MALL NETWORK SUMMIT

Through the generous support of the Enterprise Community Partners and Corporation for Supportive Housing, we are planning the first national Mall Network Summit which will convene on October 4-5, 2007 in Los Angeles at the California Endowment Center for Healthy Communities. Co-chaired by Los Angeles County Supervisor Zev Yaroslavsky, Mayor Antonio Villaraigosa (City of Los Angeles) and Alan Kingston (CEO, Century Housing), the Summit will provide insight, informational workshops, on-site experience, technical assistance, keynote speakers, and panel discussions centered on the “multi-service” center approach.

## The Mall Network Contact Information

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